

TicketReturn

P R E S S R E L E A S E

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FOR IMMEDIATE RELEASE

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MISSOULA OSPREY CITE DEDICATED CLIENT SUPPORT AS KEY REASON TO PARTNER WITH TICKETRETURN

Diamondbacks affiliate will have opportunity to enhance fans' gameday experience through non-ticket inventory online

The [Missoula Osprey](#) baseball team (Missoula, MT) cited dedicated client support and an efficient onboarding process as the top reasons to choose [TicketReturn](#) as the team's exclusive ticketing partner for the next five years.

TicketReturn, a leading provider of box office, online and mobile ticketing services, offers nearly two decades of technology management experience to help clients across the country exceed their goals. The Charlotte, N.C.-based company offers a full suite of ticketing innovations, including event marketing, access control, attendance reporting, accounting and fundraising features for sports and entertainment venues.

The Missoula box office will receive training and continuing education from a dedicated TicketReturn client support representative. TicketReturn support staff take the time to understand their partners' business so they can work in a consultative fashion and ensure success throughout the season.

The Osprey will also benefit from TicketReturn's ability to cater to several types of on-field activities, including events and festivals. The club can also offer non-ticket inventory items during the online transaction to enhance the gameday experience, including first pitches, special seating for fireworks nights and more.

Missoula's director of sales, Tono Lippy, said the club was excited to partner with TicketReturn because of the platform's ease of use.

"We felt that TicketReturn was the most user-friendly and seamless option for our fans and our organization," Lippy said. "We are very excited to offer Osprey Fans an easy way to purchase tickets, season plans and flex plans online and to be able to offer other non-ticket inventory, especially the experiential non-ticket inventory that brings our fans a one of a kind, best in class experience."

"The Osprey wanted a partner that provides a full-service box-office solution that is easy to use and enhances their existing operations," said Christie Hussey, TicketReturn's Vice President of Sales and Marketing. "TicketReturn is excited to partner with the Osprey this season and look forward to helping Missoula succeed in the Pioneer League."

The Missoula Osprey are the Advanced Rookie affiliate of the Arizona Diamondbacks.

This partnership furthers TicketReturn's commitment to provide ticketing solutions and services to professional sports teams, colleges and universities throughout the country.

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About TicketReturn

TicketReturn is a leading provider of box office and online ticketing services serving more than 250 client venues and issuing more than 38 million tickets annually. As the leading provider of ticketing services for [Minor League Baseball \(MiLB\)](#) in the U.S. and Canada, TicketReturn also serves minor league hockey teams, soccer, basketball and lacrosse. TicketReturn's diverse client venues range from theater and casino showrooms, motorsports, horse racing, university arenas and sports stadiums reflecting the ease of use and scalability of the platform.

For more information about TicketReturn, visit us at www.ticketreturn.com.



*The Missoula Osprey
play at Ogren Park at
Allegiance Field in
Missoula, Montana.*