

Access Control Solutions

For Professional Sports & Entertainment Venues

TicketReturn
Smart. Simple. Reliable. Ticketing.



Upgrade any entertainment venue to bar-coded ticketing and integrated access control. Track patron loyalty and target no-shows with ticket utilization reports and target email services. ProScan is a powerful complement to TicketReturn's™ ProTicket Box Office, giving you the tools needed to easily and efficiently grant speedy venue access to your customers. ProScan offers print-at-home ticketing, mobile ticket scanning, wireless ticket scanning, secure access control, real-time event admissions reporting, ticket fraud detection, automated attendance audits, ticket usage history by customer account, no-show identification and mitigation, online ticket management and our exclusive season ticket card marketing programs.



Know Your Customers and Maximize Event Attendance

Account-based encoded ticket issuance with digital ticket ownership and usage tracking from point of sale to point of use. Strategic Partner and Advance Solution integration options with leading loaded value and CRM systems allow your staff to learn a 360 degree view of your customers.

- Unique bar code assigned to all Box Office and online ticket sales. Bar code usage history recorded in customer accounts by seat and event.
- Bar-coded print-at-home tickets, thermal tickets, and mobile scanning options.
- Records of online ticket transfers and ownership changes in customer database.
- New customer accounts created for recipients of online ticket transfers and resale.
- Ticket utilization and no-show reporting for all customer accounts by seat, event, and season.
- Ticket fraud detected and reported in real time.
- Real-time reporting of event admissions by gate, seat, and customer name.
- Attendance-points recorded to customer accounts for support of fan-loyalty programs.

Empower Your Customers, Groups, and Corporate Accounts!

Account-based online services put fans and corporate ticket owners in control of ticket ownership with personalized ticket distribution and usage reporting services that you control.

- Ticket manager control of online account activation for all box office and online accounts.
- Customer account information may be updated online and at the Box Office, i. e. addresses, phone numbers, email addresses, etc.
- Interactive online customer account statements report all tickets owned, tickets used, tickets transferred, tickets sold, ticket sales proceeds, and values of tickets donated to charity.
- Season ticket and suite owners manage and distribute blocks of tickets in real time with automated record keeping.
- Group Ticket Portal saves group leaders time by allowing group members to secure their tickets online.
- Easily transfer tickets to friends, family, and colleagues via email notification.
- Season ticket card customers print paper replacement tickets without charge so the card stays in the customer's possession.

- Online ticket resale features as permitted by you on a game-by-game basis, reducing no-shows and releasing seats in sellout situations.
- Fans donate tickets to team-approved charities, such as booster clubs or foundations, qualifying ticket donors for charitable tax deductions.

Branded Season Ticket Cards Membership Privileges for Season Ticket Holders and Sponsors

Custom season ticket card programs convey individual, corporate and donor membership privileges, coupled with online ticket management services. Personalized season ticket cards can be offered with full, and or partial season ticket plans. Branded cards can be used to designate parking assignments, club access, and private event admissions. Unlike paper tickets, season ticket cards help build relationships with season ticket holders, corporate accounts, sponsors, and suite owners.



- Personal, donor, and corporate card designs with digital color printing at photographic quality.
- Eliminates cost of printing and distributing cumbersome books or sheets of season tickets.
- Each card personalized with corporate or donor account name and/or seat owner name and seat assignment. Multiple card-user names allowed within individual customer accounts, i.e.: father, mother, son, and daughter.
- Season ticket card printing linked to customer account privileges, allowing for designation of booster club membership, assignment of parking, and access to private clubs and party areas.
- Tiered card designs convey membership and status, i.e.: platinum card, gold card, silver card, etc.
- Each personal season ticket and corporate card linked to the customers online ticket account management services.
- Online card loss and replacement service with online paper ticket reprinting.
- Corporate card sponsor programs multiply team revenue potential.
- Card-recognition programs build value in season ticket ownership and donor development.
- Eligibility for TicketReturn's annual client Season Ticket Card Design Contest.