

Preferred Partners & Advanced Service Solutions

Payment Card Authorization Gateway & Processor

WorldPay, powered by securenet offers the most innovative payment technology operating system directly connected to the major card networks available in the market. As an all-in-one payments partner, WorldPay will provide TicketReturn and its clients with a simple, unified alternative to the traditional method of routing payments through middlemen gateways to merchant service providers.

As an all-in-one payments partner, WorldPay offers TicketReturn clients the following solutions:

- Merchant account setup and management
- Transaction processing, authorizing and settlement
- 24/7 live U.S. based support
- Merchant PCI compliance programs



Self-Service Ticketing Kiosks



As one of the market leaders in self-service ticketing kiosks, Livewire provides proven expertise in design engineering, application development, integration, manufacturing, and field support for even the most sophisticated self-service platforms. For more information about Livewire, visit <http://livewiredigital.com/>.

When integrated with TicketReturn, fans experience a seamless online ticket buying experience right from the clients' website with:

- Self-service ticket purchases and will call
- Expanded automated sales footprint
- Custom implementations to include indoor, outdoor, and through-window installations
- Reduced labor costs and improved fan and patron event attendance

Direct Email & Sales Conversion Tracking

Bronto provides advanced email marketing services to more than 3,500 organizations worldwide.

When deployed with TicketReturn, Bronto receives ticket customer data automatically, which:

- Eliminates the need for manual export of data
- Enables advanced email targeting based on customer purchase history
- Establishes conversion tracking reports of sales realized from each email campaign

For more information about Bronto, visit: <http://www.bronto.com/>.



Loaded Value Ticketing

TicketReturn applications are compatible with the following Loaded Value Ticketing solutions which allow fans to pay for food, beverages, and merchandise venue-wide with a ticket barcode.

When deployed with TicketReturn, **Stadis** and **givex** products will receive ticket transaction data automatically, which:



- Eliminates the need for manual export of data
- Establishes the cash value of tickets sold online or at the Box Office
- Allows concession personnel to scan barcodes as a valid payment type
- Debits the cash value of each barcode until the value is expended

For more information about **givex** and **Stadis**, visit: <http://web1.givex.com/> or <http://ims-pos.com/>.

Customer Relationship Management (CRM)

MTP Software provides advanced Customer Relationship Management (CRM) services through its Business Relationship Manager (BRM) solution.

When deployed with TicketReturn, BRM receives ticket customer data automatically, which:

- Eliminates the need for manual export of data
- Creates ticket-purchaser prospecting records for BRM users
- Supports access to Box Office sales by BRM users



For more information about MTP and BRM, visit: <http://www.mtpsoftware.com>.

Barcoded Season Ticket Card Production



Integrated ID Systems (IIDS) is a leader in digital ID systems and the preferred provider of bar-coded ticket cards for TicketReturn clients. Card-access ticketing can eliminate the need for costly books of pre-printed tickets and enables fan-friendly online ticket management services from TicketReturn.

IIDS card production is included with all TicketReturn service installations, including:

- Card design assistance
- Automatic transmission of card production data from TicketReturn to IIDS
- Digital printing of cardholder information, including background design, cardholder name, seat location, etc.
- Secure barcode generation for each card, compatible with TicketReturn access-control and attendance reporting services

For more information about IIDS, visit: <http://www.integratedid.com/>.

Thermal Ticket Printers

TicketReturn software applications are compatible with thermal ticket printers manufactured by **Boca Systems**, **Practical Automation** and **DataMax**.

For more information, visit:

<http://www.bocasystems.com/index.html>

<http://www.practicalautomation.com>

<http://www.datamaxcorp.com/>



Barcode Scanning & Access Control



Janam Technologies LLC is a provider of rugged, handheld computing devices for mobile workers. Janam combines deep industry knowledge with advanced technologies to deliver products and accessories that increase productivity, reduce costs and improve customer satisfaction. Janam's optimized ticket scanners are used by major sports and entertainment venues, which include lens filtering for outdoor use and laser-targeted aiming assistance.

For more information about Janam, visit <http://www.janam.com/index.php>.

Ticket Stock & Printing Materials

Indiana Ticket Company is a leading printer and provider of point-of-sale thermal tickets, reserved seating ticket books, reserved seating ticket sheets, roll tickets, sheet and strip tickets, redemption tickets, and wristbands. They also manufacture many special print products for commercial markets.



For more information about Indiana Ticket Company, visit: <http://www.indianaticket.com/>.

Payment Card Authorization Gateways

TicketReturn supports payment card processing via any merchant service that is compatible with at least one of these industry-leading authorization gateways: **Authorize.Net**, **CyberSource**, **PayPal/PayFlow Pro**, **Elavon**, and **TouchNet**.

For more information about these secure, Payment Card Industry (PCI) certified providers, visit:

<http://www.authorize.net/>

<http://www.cybersource.com/>

<https://www.paypal.com>

<http://www.elavon.com>

<http://www.touchnet.com>

